



## Felicia Morris\*

Director Legal Technology Solutions

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Felicia Morris is the Director of Legal Technology for Baker Donelson's Client Solutions Group.

Felicia Morris is the Director of Legal Technology for Baker Donelson's Client Solutions Group. Since 2002, she has served the Firm as a transactional paralegal, Disaster Recovery project team lead, worked as a PMP® for the Legal Project Management Office, and also directed special projects including the Firm's recent intelligent budgeting initiative. Felicia and the Legal Tech team administer the Firm's intranet, extranets and collaboration sites, practice software support, AI tools, document automation and more.



### Professional Honors & Activities

- Member – Project Management Institute, International
- Member – Project Management Institute, Baton Rouge Chapter



### Certifications

- Project Management Professional (PMP™), April 2012
- Six Sigma Green Belt (SSGB), June 2012
- Prudential Relocation Certification, February 2000
- Mississippi Association of Realtors, MRI 1-2, March 1997
- Mississippi Real Estate Salesperson License, May 1997-present (inactive status)



### Speaking Engagements

- Co-presenter – "Law Firm Intranets in the Age of AI," KM&I for Legal Conference, New York City (October 2025)
- Presenter – "SharePoint Showcase Showdown, Case Study for Intranet Upgrade: The Journey to BakerHub," ILTA SharePoint Symposium, Chicago (February 2024)
- Co-presenter – "Real Stories from Legal Technology Implementations," ARK / KM Legal 2023 Conference, Chicago (October 2023)
- "ILTA 2012 Project of the Year Award" (August 2012)



### Education

- Belhaven College, Bachelor of Science in Business Administration, 1995

\* Baker Donelson professional not admitted to the practice of law.