



## Eve A. Cann

Shareholder

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Eve Cann is an experienced litigator, who advises and defends businesses, including banks, mortgage lenders, servicers, and companies large and small in a broad range of business and commercial disputes in state and federal courts.

Eve Cann, managing shareholder in Baker Donelson's Fort Lauderdale office, is experienced in a broad range of business and commercial litigation matters, and focuses her practice on the representation of financial institutions and businesses large and small in both affirmative and defensive capacities.

Eve also has extensive experience representing clients in litigation involving violations of the Telephone Consumer Protection Act (TCPA) and its state-law counterparts, including the Florida Telephone Solicitation Act (FTSA), eminent domain issues, breach of contract, partnership disputes, commercial lease disputes, defense of ADA claims, and maritime and admiralty issues, as well as vessel arrests, including in defense of class actions. She also regularly represents clients against claims of violations of federal and state consumer protection statutes, including violations of the Fair Debt Collection Practices Act (FDCPA) and its Florida-law equivalent, the Florida Consumer Collection Practices Act (FCCPA), violations of the Fair Credit Reporting Act (FCRA), violations of the Servicemembers Civil Relief Act (SCRA), and violations of the Real Estate Settlement Procedures Act (RESPA). She also regularly handles responses to complaints to the Consumer Financial Protection Bureau (CFPB) for clients in the mortgage industry.

### Representative Matters

- Won full defense verdict following trial for a nationwide mortgage servicer and lender in a heavily contested TCPA and FCCPA suit, where over 500 calls were at issue and pre-suit demand neared \$1 million.
- Successfully defeated a claim for the prevailing party attorneys' fees where liability had been determined prior to trial. The jury awarded only \$1 in nominal damages, and where prevailing party fee provision contained in contract to which neither party was signatory.
- Successfully negotiated resolutions of numerous TCPA lawsuits in which individual consumers alleged having been contacted without prior express written consent by an automated telephone dialing system, when provision of consent and type of telephony used were in dispute.
- Successfully negotiated resolution of a putative class action involving claim under the FTSA for alleged violation of Caller ID regulations, involving a dispute as to whether regulations applied to text messages.
- Successfully negotiated resolution of numerous FCCPA lawsuits, both involving other consumer protection claims, and FCCPA claims alone, in which the consumer alleged improper contact in an effort to collect a debt, whether based on an alleged violation of a timeframe requirement, collection of a debt that was claimed to be invalid, or improper contact with a consumer represented by counsel.
- Successfully secured dismissal of several actions in which consumers had alleged violations of the FCCPA under various grounds on behalf of national mortgage servicers and lenders.
- Successfully negotiated resolution of a putative class action involving TCPA and FTSA claims for alleged calls made to consumers in violation of the federal Do Not Call registry, where the number of calls, and the prior express consent to be contacted, were in dispute.
- Successfully secured resolution of a commercial lease dispute for a national retail client involving a permanently closed location where lease liability neared \$1 million.

- Successfully obtained summary judgment in favor of a mortgage servicer on an issue of first impression regarding requirements of the CFPB and duty to review a loan application in conjunction with a set foreclosure sale.
- Assisted clients across multiple industries regarding how best to stay compliant with TCPA and other consumer protection practices, when companies engaged in customer outreach programs, including creation of procedures, guidelines, and other training materials to assist in same.
- Successfully obtained dismissal with prejudice of a claim against a mortgage servicer for violation of RESPA for failure to provide a substantive response, as required by the statute, to plaintiff's Request for Information regarding her loan account.
- Successfully secured the vacating of an order of default against a financial institution, which was premised upon a fraudulent dismissal notice, which improperly attempted to declare the note and mortgage void and unenforceable.
- Prevailed in several quiet title suits which improperly sought to have mortgages declared void and unenforceable through the inappropriate application of Florida's statute of limitations on mortgage foreclosures.
- Successfully represented a mortgage company in a case before the Florida Supreme Court, which found that foreclosures in Florida are not barred by the statute of limitations where an earlier foreclosure on the same loan was involuntarily dismissed. Baker Donelson further obtained a favorable ruling in the U.S. Court of Appeals for the Fifth Circuit in the same matter. This decision ended a trend by Florida appellate courts of finding that mortgage servicers lacked standing to foreclose and created the blueprint for the mortgage industry in Florida to prove standing in future actions.



## Professional Honors & Activities

- Listed in *The Best Lawyers in America*® for Commercial Litigation (2025, 2026)
- Named a Florida Rising Star (2014 – 2017)
- Named a "Top Up & Comer" by *Florida Trend's* Legal Elite (2016)
- Member – American Bar Association
- Member – Federal Bar Association
- Member – Dade County Bar Association
- Member – Broward County Bar Association



## Publications

- "Florida's Consumer Protection Statute Amended to Exclude Emails as Prohibited After-Hours Communications" (June 2025)
- "Finding Strength in Community: The Mission and Impact of Shalom Baker Donelson," *Diversity Matters Newsletter* (Winter 2024)
- "Florida Court Reverses *Desbrunes* Decision Based on Homestead Status" (May 2024)
- "Florida Legislature Course-Corrects with Amendments to the FTSA," republished June 2, 2023, in *Daily Business Review* (May 2023)
- Co-author – "Florida Evidence Code Update Lowers Burden For Image Use," *Law360* (September 2022)
- Co-author – "In Reversing *Hunstein*, the Eleventh Circuit Stands Firm on Standing, But Other Questions Remain," republished October 5, 2022, in the *Daily Business Review* (September 2022)
- Co-author – "Florida's New Sixth District Court of Appeal: What It Means for Judges and Attorneys in the State of Florida," republished in *Law360* (September 2022)
- Co-author – "Worry No More – Maps and Images Subject to Judicial Notice in Florida" (June 2022)
- Co-author – "The Impact of the *TransUnion* Decision on Future Class Actions," republished August 2, 2021, in the *Daily Business Review* (June 2021)

- Co-author – "New Limits on Predictive Dialers: Florida Enacts Its Version of the TCPA," republished in *Westlaw* (June 2021)
- Co-author – "*Hunstein* on Rehearing – Revisiting Article III Standing in the Eleventh Circuit," republished June 20, 2021, in *Receivables Advisor* (May 2021)
- Co-author – "Common Use of Third-Party Mail Vendors is Actionable Under the FDCPA" (April 2021)
- Co-author – "SCOTUS Weighs in on the TCPA, Narrows Autodialer Definition," republished May 12, 2021, in the *Daily Business Review* (April 2021)
- "4 Takeaways For Lenders From Recent TCPA Decision," *Law360* (February 2018)
- "The Bartram Decision: Guidance For Foreclosure Actions?," *Law360* (December 2016)



## Webinars

- Injunctions, Standing, and Multi-State Classes – Oh My! (August 2025)
- The Telephone Consumer Protection Act and the Post-*Facebook v. Duguid* Landscape (July 2022)
- TCPA Case Law Update – 2021 Edition (September 2021)



## Education

- University of Miami School of Law, J.D., 2007
- University of Missouri-Columbia, B.A. in Psychology, 2003, cum laude



## Admissions

- Florida, 2007
- U.S. District Court for the Northern, Southern and Middle Districts of Florida
- U.S. Bankruptcy Court for the Southern District of Florida
- Eleventh Circuit Court of Appeals
- U.S. Supreme Court